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SERIAL NUMBER 09/973,581	FILING OR 371(c) DATE 10/09/2001 RULE 1.47	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 01-033
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APPLICANTS

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** CONTINUING DATA *****

This application is a CIP of 09/657,338 09/07/2000 PAT 6,301,354 which is a CON of 09/434,477
 11/05/1999 PAT 6,178,240
 which is a CON of 08/826,930 04/08/1997 PAT 6,014,439

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** FOREIGN APPLICATIONS *****

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IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 11/27/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after
Verifier and Acknowledged	Examiner's Signature Initials

ADDRESS

22927

TITLE

Method and apparatus for entertaining callers in a queue

FILING FEE RECEIVED 1156	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other <input type="checkbox"/> Credit
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